# Professional Touch

First Quarter 2020

# Through the Sift of Education

East Texas Professional Credit Union has awarded a total of \$379,000 in college scholarships since the implementation of our scholarship program in 2001. In 2019, scholarships were awarded to 15 deserving graduates from area high schools within our field of membership.

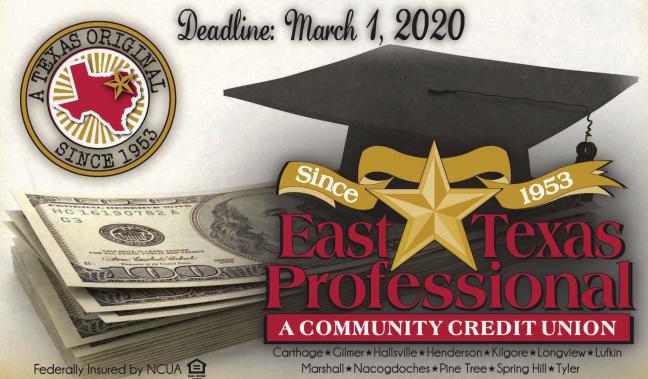
The scholarships were awarded in two separate categories:

McLauchlin Scholarship - \$2,000 (for those who wish to pursue a degree in education)

Presidential Scholarship - \$1,000 (for those who wish to pursue a degree in any field)

Applications may be picked up at the counselor's office at any high school within our field of membership, at any Credit Union office location or at www.etpcu.org.\* For more information, call 903.323.0230 or 800.256.5009.

\*The student, or an immediate family member, must have a Credit Union account in good standing to qualify for either scholarship. Scholarship eligibility extends to anyone attending an accredited high school within the following counties: Anderson, Angelina, Camp, Northern Cherokee, Gregg, Harrison, Henderson, Marion, Nacogdoches, Panola, Rusk, Smith, Upshur. Also included are public high schools in Daingerfield in Morris County, Hughes Springs and Avinger in Cass County.



# Joy Pearson Named East Texas Professional Credit Union Employee of the Year

loy Pearson has been recognized by East Texas Professional Credit Union as the Employee of the Year for 2019. Joy currently serves as the AVP/Training Coordinator and has done an outstanding job training employees, developing new programs and being available to assist with any training needs. Joy developed a New Account and Loan training program that has been very beneficial for employees. Joy completely transformed the training department and has worked diligently to motivate employees to be successful. She was nominated and selected by fellow employees for her exemplary work ethic and for her willingness to go above and beyond ordinary expectations. exemplifies what an Employee of the Year should be. Congratulations, Joy!



Joy Pearson Employee of the Year



# **Get A Free Insurance Quote**

Are you paying too much money for your insurance? Find out today with a FREE insurance quote. Neighborhood Financial Services is an independent insurance agency that offers a broad selection of insurance products including auto, home, and health insurance at competitive rates. If you would like more information about Neighborhood Financial Services or a no cost, no obligation insurance price quote, please call 903.323.1294 or 800.256.5009.

Neighborhood Financial Services is a Credit Union Service Organization owned by East Texas Professional Credit Union and licensed through the CU Financial Group.

#### **Holiday Hours**

East Texas Professional Credit Union will observe the following upcoming holidays:

Martin Luther King, Jr. Day Monday, January 20, 2020

Lobby & Drive Thru Open 409 E. Loop 281; Longview Lobby Hours: 9 a.m. to 5 p.m. Drive Thru Hours: 8 a.m. to 5 p.m. All Other Offices Closed

Presidents' Day Monday, February 17, 2020

Lobby & Drive Thru Open 409 E. Loop 281; Longview Lobby Hours: 9 a.m. to 5 p.m. Drive Thru Hours: 8 a.m. to 5 p.m. All Other Offices Closed

Access to your account is always available with internet banking, mobile banking and the automated teller system.

# **Update Contact Information**

With the beginning of the new year, we ask that you check your accounts for current information. Please make sure that your address, email address, phone numbers, joint owner and beneficiary information is updated with correct data.

#### **Notice to Members**

Pursuant to Texas Credit Union Department Rule 91.315, documents relating to East Texas Professional Credit Union's finances and management are available at www.etpcu.org or by contacting East Texas Professional Credit Union Senior Management at 903.323.0230.

#### Daylight Saving Time

Daylight Saving Time begins Sunday, March 8 at 2 a.m. Don't forget to set your clocks ahead one hour!

#### **Privacy Notice**

East Texas Professional Credit Union's Privacy Notice is available for review at https://www.etpcu.org/privacy.htm. The notice was last revised June 2012. To request a printed copy via mail, please call 903.323.0230 or 800.256.5009.

#### Project F.I.T. Class Schedule

January 30, 2020

February 27, 2020

March 26, 2020

April 30, 2020

May 28, 2020

June 25, 2020

July 30, 2020

August 27, 2020

September 24, 2020

October 29, 2020

November 19, 2020

December 17, 2020

Financial Independence Training For Members Age 12-22

Call to reserve space for an upcoming course

903.323.0230 800.256.5009

# Annual Membership Meeting Scheduled For April 18, 2020

East Texas Professional Credit Union's annual membership meeting will be held at **Holiday Inn Longview / Infinity Event Center** located at 300 Tuttle Circle in Longview on Saturday, April 18, 2020 beginning at 2 p.m. Please join us to learn about your Credit Union's growth, success and plans for the future. Refreshments will be served and a drawing for cash prizes will be held following the business portion of the meeting. We look forward to seeing you at this important event.

## **Free Shred Day**

ETPCU will host a free shred day for members on Friday, April 24 from 9 a.m. to 5 p.m. at our Longview office located at 409 E. Loop 281. ETPCU employees will shred up to 10 pounds of personal or business documents per member. The free shredding event is designed to foster identity theft prevention by securely destroying paper documents such as checks, tax information and ATM receipts that contain personal information.





## **ETPCU Employee Promoted**

The Board of Directors and management staff of East Texas Professional Credit Union are proud to announce the promotion of Courtney Boyd to the position of Assistant Vice President / Accounting Assistant Manager.

Courtney's career with ETPCU began in April, 2004 in Accounting, and she has worked hard to learn all the duties of each area of that Department. Courtney is now responsible for overseeing the daily operations of the entire Accounting Department.

Congratulations to this outstanding employee for her hard work and commitment to serving the members and staff of East Texas Professional Credit Union.

